

ION Warranty Information:

Skywalker will assist with ION warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

ION warrants that products manufactured by ION under the ION brand name ("Product") will be free from defects in material and workmanship for two (2) years from installation or 30 months from manufacture date. ION's obligation under this Limited Warranty is limited to the repair or replacement, at ION's option, of Product that fails due to defect in material or workmanship. ION reserves the right to replace Product under this Limited Warranty with new or remanufactured product. ION will not be responsible for labor costs of removal or reinstallation of Product. ION is not responsible for conditions or applications beyond ION's control. ION is not responsible for defects or problems as a result of such conditions or applications. Such conditions include damage to Product while outside of ION's possession, by its improper installation, including failure to follow written Installation and Operation instructions, normal wear and tear, catastrophe, fault or negligence of the user or other problems external to the Product.

Contact Information:

Ion Digital, LLP
PO Box 4800
Blaine, WA 98231
Support Phone Number: 800-407-4465
Email: info@ion-digital.com

Process for obtaining RMA

Contact support for RMA using info above.